



Alameda County EMS System Redesign

**System Performance Benchmarks Subcommittee
Recommendations**



Recommendation #1

Improve the measurement of the time of first 911 call/911 system access to intervention

Recommendation #2

Ensure that the measurements outlined in the existing Alameda County EMS Quality Improvement Plan are fully implemented

Recommendation #3

Ensure the implementation of Health Data Exchange throughout the EMS system enabling providers to get feedback on patient care

Recommendation #4

Move MPDS Coding/Call Prioritization out of provider contract(s) and into another location that will allow for dynamic reprioritization of MPDS codes based on evolving data

Recommendation #5

Consider balancing response time requirements with clinical intervention/outcome standards

Recommendation #6

Implement systems to measure the quantity of and appropriateness of first responder resource utilization

Recommendation #7

Implement systems to evaluate system-wide expenditures and revenue to ensure fiscal health and responsibility

Questions / Discussion
