Alameda County EMS System Redesign

System Performance Benchmarks Subcommittee Recommendations
Recommendation #1

Improve the measurement of the time of first 911 call/911 system access to intervention
Recommendation #2

Ensure that the measurements outlined in the existing Alameda County EMS Quality Improvement Plan are fully implemented.
Recommendation #3

Ensure the implementation of Health Data Exchange throughout the EMS system enabling providers to get feedback on patient care.
Recommendation #4

Move MPDS Coding/Call Prioritization out of provider contract(s) and into another location that will allow for dynamic reprioritization of MPDS codes based on evolving data.
Recommendation #5

Consider balancing response time requirements with clinical intervention/outcome standards
Recommendation #6

Implement systems to measure the quantity of and appropriateness of first responder resource utilization
Recommendation #7

Implement systems to evaluate system-wide expenditures and revenue to ensure fiscal health and responsibility.
Questions / Discussion