



Emergency Medical Services District

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EMS SYSTEM REDESIGN WORKGROUP
September 12, 2019
Draft Minutes

Attendees

- Alameda County Fire
- Alameda County Regional Emergency Communications Center
- Hayward Fire Department
- Alameda Fire Department
- Fremont Fire Department
- Piedmont Fire Department
- Albany Fire Department
- Berkeley Fire Department
- Oakland Fire Department
- Falck Ambulance
- National Association of Government Employees (SEIU)
- Local 55
- Eden Medical Center

| # | Agenda Item | Discussion | Action Item | Who? |
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| 1. | Introductions | HCSA Director Chawla welcomed and thanked the group for their participation in this important process. Co-chairs Chief Garrett Contreras and Anne Kronenberg gave opening remarks. | | |
| 2. | Workgroup name AAR provider transition Ground Rules | Participants agreed to be called the EMS System Redesign Workgroup. Distributed. Ground rules were established: <ul style="list-style-type: none"> • Patient care should be <u>the</u> guiding principle and should be considered first in all decision making. • Learning from both the successes and opportunities for improvement. • Workgroup is not a forum to point fingers, assign blame, or belittle individuals or agencies/companies. • Discourse civil, constructive and productive. | Comments will be incorporated in final AAR. | Anne K |

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| | <p>Process</p> <p>Meeting Schedule</p> | <ul style="list-style-type: none"> We acknowledge there are many opportunities to continue to improve our system, and we all want to serve the community at the highest possible level. Together we can achieve a more perfect EMS System and we agree to work together on system redesign. <p>Committees will be formed (each committee will include at least one stakeholder representing each EMS discipline). Committees will investigate system models, financing and technology issues. Committee work will be shared with all members during large Workgroup meetings. The System Redesign Workgroup may also have special presentations from SMEs.</p> <p>Schedule confirmed through 2020</p> | <p>Committees will be formed at the November meeting. Discussion about committee structure at October meeting.</p> <p>Send out calendar invitations to those who signed attendance sheet.</p> | <p>All</p> <p>Anne K</p> |
| 3. | Guiding Principles | <p>The Workgroup had a robust discussion about possible guiding principles to inform policy decisions. It was agreed that the Workgroup would model Alameda County Vision 2026 incorporating the following Operating Principles:</p> <ul style="list-style-type: none"> Collaboration Fiscal Stewardship Equity Innovation Sustainability Access <p>In addition, the Workgroup established the following EMS System Redesign Guiding Principles:</p> <ul style="list-style-type: none"> Preserving a high and equitable level of emergency and non-emergency medical response throughout the County. Producing a sustainable system that is cost-effective and fiscally responsible while preserving a high quality of patient care. Supporting the current and future EMS workforce throughout the redesign process, at the same time mandating individual accountability and professionalism from all EMS personnel. Multi-agency collaboration throughout the process. Ensuring the right resource to the right call (Right care/right time/right place). Embracing innovation. Cognizant of technology throughout deliberations. Leveraging technology. | <p>Vision 2026 guiding principles were approved.</p> <p>Specific guiding principles for workgroup were established.</p> <p>This will be a long process – we will keep going back to the principles and check to make sure we are on track throughout the process.</p> | |

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| | | <ul style="list-style-type: none"> • Include disaster preparedness considerations in recommendations. • Equity and transparency throughout to build and reinforce trust. • Explore healthcare alternatives, different systems, building on assess and refer. | | |
| 4. | What other stakeholders should be at the table? | <p>Law enforcement Hospital reps including JGP and long-term care facilities City administrators Urgent care clinic reps Insurance companies EMSA – maybe later in the process Behavioral Health – including Berkeley Training Institution Airport representative Patient family advisors – Eden</p> | The Workgroup was directed to send names and contact information to Anne Kronenberg prior to the next meeting. | <p>All</p> <p>Anne K to draft invitation for Director Chawla to send to City Administrators.</p> |
| 5. | Round Robin | <p>Budget cycles one to two-year cycles. Work with the stakeholders to make sure costly equipment changes take this into account. Utilizing IT components to change the way patients are treated on scene. Look at IT tools on the horizon.</p> <p>Focus groups could be used to ensure community participation. Should explore separate feedback mechanisms, possibly surveys?</p> | These ideas were put in the “Parking Lot” and will be explored as we move forward. | |
| 6. | Next Meeting | October 10, 2019 11:00 am – 1:00 pm Lunch will be provided. | We will look at system overviews. Different models around the Country. City Administrators will be invited. | <p>Anne K will work on power point of alternate systems.</p> <p>All – If you know of a particular system you would like to investigate please share this information with Anne.</p> |