<table>
<thead>
<tr>
<th>Destination Facility</th>
<th>Rank (Composite)</th>
<th>Avg. TOC</th>
<th>90th Percentile TOC</th>
<th>APOD &gt;60 min</th>
<th>APOD % of N</th>
<th>N = Number of Transports</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kaiser - Walnut Creek</td>
<td>1</td>
<td>14 min.</td>
<td>28.0 min.</td>
<td>0</td>
<td>0%</td>
<td>172</td>
</tr>
<tr>
<td>ABMC - Berkeley</td>
<td>9</td>
<td>19 min.</td>
<td>37.0 min.</td>
<td>15</td>
<td>3%</td>
<td>554</td>
</tr>
<tr>
<td>John George</td>
<td>13</td>
<td>22 min.</td>
<td>44.0 min.</td>
<td>19</td>
<td>5%</td>
<td>401</td>
</tr>
<tr>
<td>Alameda Hospital</td>
<td>2</td>
<td>12 min.</td>
<td>23.0 min.</td>
<td>2</td>
<td>1%</td>
<td>197</td>
</tr>
<tr>
<td>Children's Hospital</td>
<td>5</td>
<td>14 min.</td>
<td>31.1 min.</td>
<td>3</td>
<td>2%</td>
<td>134</td>
</tr>
<tr>
<td>San Leandro Hospital</td>
<td>7</td>
<td>18 min.</td>
<td>35.0 min.</td>
<td>17</td>
<td>2%</td>
<td>704</td>
</tr>
<tr>
<td>Washington</td>
<td>1</td>
<td>13 min.</td>
<td>21.0 min.</td>
<td>8</td>
<td>1%</td>
<td>839</td>
</tr>
<tr>
<td>Kaiser Fremont</td>
<td>6</td>
<td>16 min.</td>
<td>32.0 min.</td>
<td>13</td>
<td>3%</td>
<td>496</td>
</tr>
<tr>
<td>ABMC - Summit</td>
<td>4</td>
<td>16 min.</td>
<td>30.0 min.</td>
<td>15</td>
<td>1%</td>
<td>1,188</td>
</tr>
<tr>
<td>ValleyCare</td>
<td>14</td>
<td>20 min.</td>
<td>46.0 min.</td>
<td>36</td>
<td>6%</td>
<td>556</td>
</tr>
<tr>
<td>Kaiser Oakland</td>
<td>12</td>
<td>21 min.</td>
<td>44.0 min.</td>
<td>33</td>
<td>5%</td>
<td>717</td>
</tr>
<tr>
<td>Kaiser San Leandro</td>
<td>3</td>
<td>18 min.</td>
<td>31.0 min.</td>
<td>7</td>
<td>1%</td>
<td>777</td>
</tr>
<tr>
<td>Eden</td>
<td>10</td>
<td>19 min.</td>
<td>37.0 min.</td>
<td>27</td>
<td>3%</td>
<td>940</td>
</tr>
<tr>
<td>Highland</td>
<td>11</td>
<td>22 min.</td>
<td>43.0 min.</td>
<td>46</td>
<td>4%</td>
<td>1,181</td>
</tr>
<tr>
<td>St. Rose</td>
<td>8</td>
<td>17 min.</td>
<td>33.0 min.</td>
<td>12</td>
<td>3%</td>
<td>421</td>
</tr>
<tr>
<td>Willow Rock Center</td>
<td>13</td>
<td>21 min.</td>
<td>41.9 min.</td>
<td>3</td>
<td>7%</td>
<td>42</td>
</tr>
</tbody>
</table>
### March 2018

<table>
<thead>
<tr>
<th>APOT Occurrence Bins</th>
<th>ABMC - Berkeley</th>
<th>ABMC - Summit</th>
<th>Alameda Hospital</th>
<th>Children’s Hospital</th>
<th>Eden</th>
<th>Highland</th>
<th>John George</th>
<th>Kaiser - Walnut Creek</th>
<th>Kaiser Fremont</th>
<th>Kaiser Oakland</th>
<th>Kaiser San Leandro</th>
<th>San Leandro Hospital</th>
<th>SL Rose</th>
<th>ValleyCare</th>
<th>Washington</th>
<th>Willow Rock Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>21-60 Min.</td>
<td>26.4% 146</td>
<td>22.0% 261</td>
<td>11.7% 23</td>
<td>13.4% 18</td>
<td>26.7% 251</td>
<td>37.8% 446</td>
<td>38.4% 154</td>
<td>17.4% 87</td>
<td>17.5% 87</td>
<td>30.8% 221</td>
<td>28.7% 223</td>
<td>25.7% 181</td>
<td>19.7% 83</td>
<td>23.9% 133</td>
<td>9.8% 82</td>
<td>23.8% 10</td>
</tr>
<tr>
<td>61-120 Min.</td>
<td>2.2% 12</td>
<td>1.2% 14</td>
<td>0.5% 1</td>
<td>2.2% 3</td>
<td>1.9% 18</td>
<td>3.4% 40</td>
<td>4.7% 19</td>
<td>2.4% 12</td>
<td>4.3% 31</td>
<td>0.8% 6</td>
<td>2.3% 16</td>
<td>2.1% 9</td>
<td>5.9% 33</td>
<td>0.8% 7</td>
<td>7.1% 3</td>
<td></td>
</tr>
<tr>
<td>121-180 Min.</td>
<td>0.2% 1</td>
<td>0.5% 1</td>
<td>0.7% 7</td>
<td>0.3% 3</td>
<td>0.2% 1</td>
<td>0.1% 1</td>
<td>0.1% 1</td>
<td>0.5% 2</td>
<td>0.1% 1</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>0.1% 1</td>
</tr>
<tr>
<td>&lt;20 Min.</td>
<td>71.1% 394</td>
<td>76.9% 913</td>
<td>87.3% 172</td>
<td>84.3% 113</td>
<td>70.6% 664</td>
<td>58.6% 692</td>
<td>56.9% 228</td>
<td>82.6% 142</td>
<td>79.8% 396</td>
<td>64.7% 464</td>
<td>70.4% 547</td>
<td>72.0% 507</td>
<td>77.7% 327</td>
<td>70.1% 390</td>
<td>89.3% 749</td>
<td>69.0% 29</td>
</tr>
<tr>
<td>&gt;180 Min.</td>
<td>0.2% 1</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**NOTE:** APOT Occurrence bins conform to the APOT-2 specification as approved by EMS Commission 12-14-16 (Rev 11-17-2016)
Ambulance Patient Offload Times (APOT)
March 2018
90th Percentile

NOTE: The 90th percentile is the value for which 90% of the data points are smaller.

40 Minutes

30 Minutes (Standard)

Average | 34.88 min.
Wall Times (TOC) 2016 By Month - North County
Previous 8 Months | 90th Percentile

- ABMC - Berkeley
- ABMC - Summit
- Alameda Hospital
- Children's Hospital
- Highland
- Kaiser Oakland

30 Minutes (Standard)

0
10
20
30
40
50

September 2017
October 2017
November 2017
December 2017
January 2018
February 2018
March 2018

Per Centile (90) of TOC Total Min
Wall Times (TOC) 2016 By Month - Mid County

Previous 8 Months | 90th Percentile
Wall Times (TOC) 2016 By Month - East County & South County

Previous 8 Months | 90th Percentile

Kaiser - Walnut Creek
- September 2017: 19 min.
- October 2017: 21 min.
- November 2017: 21 min.
- December 2017: 23 min.
- January 2018: 26 min.
- February 2018: 28 min.
- March 2018: 27 min.

Kaiser Fremont
- September 2017: 28 min.
- October 2017: 21 min.
- November 2017: 29 min.
- December 2017: 31 min.
- January 2018: 27 min.
- February 2018: 32 min.
- March 2018: 26 min.

ValleyCare
- September 2017: 26 min.
- October 2017: 32 min.
- November 2017: 28 min.
- December 2017: 30 min.
- January 2018: 35 min.
- February 2018: 37 min.
- March 2018: 46 min.

Washington
- September 2017: 28 min.
- October 2017: 23 min.
- November 2017: 24 min.
- December 2017: 23 min.
- January 2018: 24 min.
- February 2018: 22 min.
- March 2018: 21 min.

30 Minutes (Standard)
APOT All Hospitals
Previous 12 Months | 90th Percentile

- May 2017: 37 min.
- June 2017: 34 min.
- July 2017: 32 min.
- August 2017: 32 min.
- September 2017: 34 min.
- October 2017: 33 min.
- November 2017: 33 min.
- December 2017: 36 min.
- January 2018: 40 min.
- February 2018: 35 min.
- March 2018: 36 min.

30 Minutes (Standard)
APOT North County
Previous 12 Months | 90th Percentile

Destination Facility
- ABMC - Berkeley
- ABMC - Summit
- Alameda Hospital
- Children's Hospital
- Highland
- Kaiser.Oakland

Perce%tile (90) of TOC Total Min

Percen%tile (90) of TOC Total Min
APOT Mid County
Previous 12 Months | 90th Percentile

- Eden
- John George
- Kaiser San Leandro
- San Leandro Hospital
- St. Rose

Destination Facility

30 Minutes (Standard)
APOT South and East County

Previous 12 Months | 90th Percentile

Destination Facility
- Kaiser - Walnut Creek
- Kaiser Fremont
- ValleyCare
- Washington

0 10 20 30 40 50 60

Percentile (90th) of TOC Total Min

30 Minutes (Standard)