NOTE: The 90th percentile is the value for which 90% of the data points are smaller.

<table>
<thead>
<tr>
<th>Destination Facility</th>
<th>Rank (Composite)</th>
<th>Avg. TOC</th>
<th>90th Percentile TOC</th>
<th>APOD &gt;60 min</th>
<th>APOD % of N</th>
<th>N = Number of Transports</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kaiser, Walnut Creek</td>
<td>2</td>
<td>13 min.</td>
<td>24.0 min.</td>
<td>0</td>
<td>0%</td>
<td>181</td>
</tr>
<tr>
<td>ABMC - Berkeley Campus</td>
<td>5</td>
<td>17 min.</td>
<td>33.0 min.</td>
<td>5</td>
<td>1%</td>
<td>565</td>
</tr>
<tr>
<td>John George Psychiatric Pavilion</td>
<td>13</td>
<td>29 min.</td>
<td>58.3 min.</td>
<td>33</td>
<td>10%</td>
<td>338</td>
</tr>
<tr>
<td>Alameda Hospital</td>
<td>1</td>
<td>11 min.</td>
<td>19.1 min.</td>
<td>0</td>
<td>0%</td>
<td>200</td>
</tr>
<tr>
<td>Children's Oakland</td>
<td>3</td>
<td>13 min.</td>
<td>25.0 min.</td>
<td>0</td>
<td>0%</td>
<td>113</td>
</tr>
<tr>
<td>San Leandro Hospital</td>
<td>9</td>
<td>19 min.</td>
<td>38.0 min.</td>
<td>18</td>
<td>3%</td>
<td>574</td>
</tr>
<tr>
<td>Washington Hospital</td>
<td>4</td>
<td>14 min.</td>
<td>26.0 min.</td>
<td>16</td>
<td>2%</td>
<td>901</td>
</tr>
<tr>
<td>Kaiser, Fremont</td>
<td>8</td>
<td>17 min.</td>
<td>34.0 min.</td>
<td>13</td>
<td>3%</td>
<td>519</td>
</tr>
<tr>
<td>ABMC - Summit Campus</td>
<td>4</td>
<td>16 min.</td>
<td>32.0 min.</td>
<td>20</td>
<td>2%</td>
<td>1,178</td>
</tr>
<tr>
<td>Stanford Health Care - ValleyCare</td>
<td>11</td>
<td>20 min.</td>
<td>45.0 min.</td>
<td>26</td>
<td>4%</td>
<td>580</td>
</tr>
<tr>
<td>Kaiser, Oakland</td>
<td>12</td>
<td>23 min.</td>
<td>48.0 min.</td>
<td>40</td>
<td>6%</td>
<td>642</td>
</tr>
<tr>
<td>Kaiser, San Leandro</td>
<td>10</td>
<td>22 min.</td>
<td>44.0 min.</td>
<td>33</td>
<td>4%</td>
<td>781</td>
</tr>
<tr>
<td>Eden</td>
<td>10</td>
<td>21 min.</td>
<td>45.0 min.</td>
<td>42</td>
<td>4%</td>
<td>1,028</td>
</tr>
<tr>
<td>Highland Hospital</td>
<td>7</td>
<td>16 min.</td>
<td>33.0 min.</td>
<td>23</td>
<td>2%</td>
<td>1,228</td>
</tr>
<tr>
<td>Saint Rose Hospital</td>
<td>6</td>
<td>17 min.</td>
<td>32.0 min.</td>
<td>9</td>
<td>2%</td>
<td>505</td>
</tr>
<tr>
<td>Willow Rock Center</td>
<td>8</td>
<td>17 min.</td>
<td>32.5 min.</td>
<td>2</td>
<td>4%</td>
<td>50</td>
</tr>
</tbody>
</table>
March 2019

The chart shows the percentage of total number of records for each hospital, across various APOT occurrence bins. The APOT occurrence bins are:

- >180 Min.
- 121-180 Min.
- 61-120 Min.
- 21-60 Min.
- <20 Min.

The occurrence bins conform to the APOT-2 specification as approved by EMS Commission 12-14-16 (Rev 11-17-2016).
### March 2019

<table>
<thead>
<tr>
<th>APOT Occurrence Bins</th>
<th>ABMC - Berkeley Campus</th>
<th>ABMC - Summit Campus</th>
<th>Alameda Hospital</th>
<th>Children's Oakland</th>
<th>Eden</th>
<th>Highland Hospital</th>
<th>John George Psychiatric Pavilion</th>
<th>Kaiser, Fremont</th>
<th>Kaiser, Oakland</th>
<th>Kaiser, San Leandro</th>
<th>Kaiser, Walnut Creek</th>
<th>Saint Rose Hospital</th>
<th>San Leandro Hospital</th>
<th>Stanford Health Care - ValleyCare</th>
<th>Washington Hospital</th>
<th>Willow Rock Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;20 Min.</td>
<td>72.4% 409</td>
<td>77.0% 907</td>
<td>90.5% 181</td>
<td>85.0% 96</td>
<td>63.4% 652</td>
<td>77.0% 946</td>
<td>46.2% 156</td>
<td>75.9% 394</td>
<td>60.9% 391</td>
<td>61.5% 480</td>
<td>86.2% 156</td>
<td>76.8% 388</td>
<td>67.8% 398</td>
<td>68.6% 398</td>
<td>84.0% 757</td>
<td>74.0% 37</td>
</tr>
<tr>
<td>21-60 Min.</td>
<td>26.7% 151</td>
<td>21.5% 253</td>
<td>9.5% 19</td>
<td>15.0% 17</td>
<td>32.7% 336</td>
<td>21.1% 259</td>
<td>45.0% 152</td>
<td>21.6% 112</td>
<td>32.9% 211</td>
<td>34.3% 268</td>
<td>13.8% 25</td>
<td>21.6% 109</td>
<td>29.1% 167</td>
<td>27.1% 157</td>
<td>14.2% 128</td>
<td>22.0% 11</td>
</tr>
<tr>
<td>61-120 Min.</td>
<td>0.9% 5</td>
<td>1.4% 17</td>
<td></td>
<td></td>
<td>3.7% 38</td>
<td>1.7% 21</td>
<td>7.1% 24</td>
<td>2.3% 12</td>
<td>5.6% 36</td>
<td>4.0% 31</td>
<td>1.4% 7</td>
<td>3.0% 17</td>
<td>4.3% 25</td>
<td>1.8% 16</td>
<td>4.0% 2</td>
<td></td>
</tr>
<tr>
<td>121-180 Min.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>&gt;180 Min.</td>
<td>0.1% 1</td>
<td>0.1% 1</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<td></td>
<td></td>
</tr>
</tbody>
</table>

**NOTE:** APOT Occurrence bins conform to the APOT-2 specification as approved by EMS Commission 12-14-16 (Rev 11-17-2016)
Ambulance Patient Offload Times (APOT)
March 2019

90th Percentile

NOTE: The 90th percentile is the value for which 90% of the data points are smaller.

- ABMC - Berkeley Campus: APOD = 5
- ABMC - Summit Campus: APOD = 20
- Alameda Hospital: APOD = 0
- Children's Oakland: APOD = 0
- Eden: APOD = 42
- Highland Hospital: APOD = 23
- John George Psychiatric Pavilion: APOD = 33
- Kaiser, Fremont: APOD = 13
- Kaiser, Oakland: APOD = 40
- Kaiser, San Leandro: APOD = 33
- Kaiser, Walnut Creek: APOD = 0
- Saint Rose Hospital: APOD = 9
- San Leandro Hospital: APOD = 18
- Stanford Health Care - ValleyCare: APOD = 26
- Washington Hospital: APOD = 16
- Willow Rock Center: APOD = 2
- All Hospitals: APOD = 280

Average: 35.76 minutes

40 Minutes
30 Minutes (Standard)
Perce n tile (90 ) o f TOC Total Min.

Wall Times (TOC) By Month - Mid County
Previous 8 Months | 90th Percentile
Wall Times (TOC) By Month - South & East County
Previous 8 Months | 90th Percentile

Kaiser, Fremont

Kaiser, Walnut Creek

Stanford Health Care - ValleyCare

Washington Hospital
APOT North County
Previous 12 Months | 90th Percentile

Destination Facility
- ABMC - Berkeley Campus
- ABMC - Summit Campus
- Alameda Hospital
- Children's Oakland
- Highland Hospital

30 Minutes (Standard)
APOT South and East County

Previous 12 Months | 90th Percentile

Destination Facility
- Kaiser, Fremont
- Kaiser, Walnut Creek
- Stanford Health Care - ...
- Washinton Hospital

Percentile (90) of TOC Total Min

30 Minutes (Standard)