**January 2019**

<table>
<thead>
<tr>
<th>Destination Facility</th>
<th>Rank (Composite)</th>
<th>Avg. TOC</th>
<th>90th Percentile TOC</th>
<th>APOD &gt;60 min</th>
<th>APOD % of N</th>
<th>N = Number of Transports</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kaiser, Walnut Creek</td>
<td>1</td>
<td>12 min.</td>
<td>22.0 min.</td>
<td>0</td>
<td>0%</td>
<td>192</td>
</tr>
<tr>
<td>ABMC - Berkeley Campus</td>
<td>6</td>
<td>17 min.</td>
<td>33.5 min.</td>
<td>7</td>
<td>1%</td>
<td>576</td>
</tr>
<tr>
<td>John George Psychiatric Pavilion</td>
<td>14</td>
<td>29 min.</td>
<td>62.0 min.</td>
<td>50</td>
<td>13%</td>
<td>398</td>
</tr>
<tr>
<td>Alameda Hospital</td>
<td>3</td>
<td>11 min.</td>
<td>24.0 min.</td>
<td>0</td>
<td>0%</td>
<td>193</td>
</tr>
<tr>
<td>Children's Oakland</td>
<td>2</td>
<td>10 min.</td>
<td>22.7 min.</td>
<td>0</td>
<td>0%</td>
<td>104</td>
</tr>
<tr>
<td>San Leandro Hospital</td>
<td>10</td>
<td>18 min.</td>
<td>37.0 min.</td>
<td>17</td>
<td>3%</td>
<td>623</td>
</tr>
<tr>
<td>Washington Hospital</td>
<td>3</td>
<td>12 min.</td>
<td>22.0 min.</td>
<td>7</td>
<td>1%</td>
<td>852</td>
</tr>
<tr>
<td>Kaiser, Fremont</td>
<td>5</td>
<td>14 min.</td>
<td>26.0 min.</td>
<td>6</td>
<td>1%</td>
<td>493</td>
</tr>
<tr>
<td>ABMC - Summit Campus</td>
<td>4</td>
<td>14 min.</td>
<td>27.0 min.</td>
<td>8</td>
<td>1%</td>
<td>1,118</td>
</tr>
<tr>
<td>Stanford Health Care - ValleyCare</td>
<td>8</td>
<td>17 min.</td>
<td>36.0 min.</td>
<td>13</td>
<td>2%</td>
<td>532</td>
</tr>
<tr>
<td>Kaiser, Oakland</td>
<td>13</td>
<td>20 min.</td>
<td>43.0 min.</td>
<td>32</td>
<td>5%</td>
<td>701</td>
</tr>
<tr>
<td>Kaiser, San Leandro</td>
<td>7</td>
<td>18 min.</td>
<td>35.9 min.</td>
<td>15</td>
<td>2%</td>
<td>732</td>
</tr>
<tr>
<td>Eden</td>
<td>12</td>
<td>21 min.</td>
<td>43.0 min.</td>
<td>36</td>
<td>4%</td>
<td>954</td>
</tr>
<tr>
<td>Highland Hospital</td>
<td>11</td>
<td>18 min.</td>
<td>37.0 min.</td>
<td>34</td>
<td>3%</td>
<td>1,221</td>
</tr>
<tr>
<td>Saint Rose Hospital</td>
<td>9</td>
<td>17 min.</td>
<td>32.6 min.</td>
<td>14</td>
<td>3%</td>
<td>485</td>
</tr>
<tr>
<td>Willow Rock Center</td>
<td>10</td>
<td>20 min.</td>
<td>41.7 min.</td>
<td>1</td>
<td>3%</td>
<td>40</td>
</tr>
</tbody>
</table>

**NOTE:** The 90th percentile is the value for which 90% of the data points are smaller.
Note: APOT Occurrence bins conform to the APOT-2 specification as approved by EMS Commission 12-14-16 (Rev 11-17-2016)
## January 2019

<table>
<thead>
<tr>
<th>APOT Occurrence Bins</th>
<th>ABMC - Berkeley Campus</th>
<th>ABMC - Summit Campus</th>
<th>Alameda Hospital</th>
<th>Children's Oakland</th>
<th>Eden</th>
<th>Highland Hospital</th>
<th>John George Psychiatric Pavilion</th>
<th>Kaiser, Fremont</th>
<th>Kaiser, Oakland</th>
<th>Kaiser, San Leandro</th>
<th>Kaiser, Walnut Creek</th>
<th>Saint Rose Hospital</th>
<th>San Leandro Hospital</th>
<th>Stanford Health Care - ValleyCare</th>
<th>Washington Hospital</th>
<th>Willow Rock Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;20 Min.</td>
<td>70.1% 404</td>
<td>80.1% 896</td>
<td>86.0% 166</td>
<td>88.5% 92</td>
<td>64.9% 619</td>
<td>71.6% 874</td>
<td>46.2% 184</td>
<td>84.0% 414</td>
<td>67.5% 473</td>
<td>71.7% 525</td>
<td>87.5% 168</td>
<td>75.3% 365</td>
<td>70.8% 441</td>
<td>73.3% 390</td>
<td>88.7% 756</td>
<td>72.5% 29</td>
</tr>
<tr>
<td>21-60 Min.</td>
<td>28.6% 165</td>
<td>19.1% 214</td>
<td>14.0% 27</td>
<td>11.5% 12</td>
<td>31.4% 300</td>
<td>25.9% 316</td>
<td>42.0% 167</td>
<td>15.0% 74</td>
<td>28.1% 197</td>
<td>28.2% 192</td>
<td>12.5% 24</td>
<td>21.9% 106</td>
<td>26.6% 166</td>
<td>24.4% 130</td>
<td>10.4% 89</td>
<td>25.0% 10</td>
</tr>
<tr>
<td>61-120 Min.</td>
<td>1.2% 7</td>
<td>0.7% 8</td>
<td></td>
<td>3.7% 35</td>
<td>2.3% 28</td>
<td>11.3% 45</td>
<td>1.0% 5</td>
<td>3.9% 27</td>
<td>2.0% 15</td>
<td>2.7% 13</td>
<td>2.6% 16</td>
<td>2.1% 11</td>
<td>0.8% 7</td>
<td>1.2% 1</td>
<td>1.2% 7</td>
<td>2.5% 1</td>
</tr>
<tr>
<td>121-180 Min.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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</table>

**NOTE:** APOT Occurrence bins conform to the APOT-2 specification as approved by EMS Commission 12-14-16 (Rev 11-17-2016)
Ambulance Patient Offload Times (APOT)
January 2019

90th Percentile

NOTE: The 90th percentile is the value for which 90% of the data points are smaller.

40 Minutes

30 Minutes (Standard)

Average | 34.20 min.

APOT = 7
ABMC - Berkeley Campus

APOT = 8
ABMC - Summit Campus

APOT = 0
Alameda Hospital

APOT = 0
Children’s Oakland

APOT = 36
Eden

APOT = 50
Highland Hospital

APOT = 17
John George Psychiatric Pavilion

APOT = 32
Kaiser, Fremont

APOT = 15
Kaiser, Oakland

APOT = 14
Kaiser, San Leandro

APOT = 17
Kaiser, Walnut Creek

APOT = 13
Saint Rose Hospital

APOT = 1
San Leandro Hospital

APOT = 7
Stanford Health Care - ValleyCare

APOT = 1
Washington Hospital

APOT = 240
Willow Rock Center

All Hospitals
Wall Times (TOC) By Month - North County
Previous 8 Months | 90th Percentile
Wall Times (TOC) By Month - Mid County

Previous 8 Months | 90th Percentile

- Eden
- John George Psychiatric Pavilion
- Kaiser, San Leandro
- Saint Rose Hospital
- San Leandro Hospital
- Willow Rock Center

- 30 Minutes (Standard)

Percentile (90) of TOC Total Min

0 5 10 15 20 25 30 35 40 45 50 55

July 2018 August 2018 September 2018 October 2018 November 2018 December 2018 January 2019

Wall Times (TOC) By Month - South & East County

Previous 8 Months | 90th Percentile

- Kaiser, Fremont
- Kaiser, Walnut Creek
- Stanford Health Care - ValleyCare
- Washington Hospital

<table>
<thead>
<tr>
<th>Month</th>
<th>Kaiser, Fremont</th>
<th>Kaiser, Walnut Creek</th>
<th>Stanford Health Care - ValleyCare</th>
<th>Washington Hospital</th>
</tr>
</thead>
<tbody>
<tr>
<td>July 2018</td>
<td>23 min.</td>
<td>22 min.</td>
<td>23 min.</td>
<td>20 min.</td>
</tr>
<tr>
<td>August 2018</td>
<td>22 min.</td>
<td>21 min.</td>
<td>29 min.</td>
<td>19 min.</td>
</tr>
<tr>
<td>September 2018</td>
<td>25 min.</td>
<td>19 min.</td>
<td>29 min.</td>
<td>19 min.</td>
</tr>
<tr>
<td>October 2018</td>
<td>22 min.</td>
<td>21 min.</td>
<td>34 min.</td>
<td>18 min.</td>
</tr>
<tr>
<td>November 2018</td>
<td>15 min.</td>
<td>20 min.</td>
<td>32 min.</td>
<td>20 min.</td>
</tr>
<tr>
<td>December 2018</td>
<td>22 min.</td>
<td>26 min.</td>
<td>29 min.</td>
<td>23 min.</td>
</tr>
</tbody>
</table>

- 30 Minutes (Standard)
APOT North County
Previous 12 Months | 90th Percentile

Destination Facility
- ABMC - Berkeley Camp.
- ABMC - Summit Campus
- Alameda Hospital
- Children's Oakland
- Highland Hospital
- Kaiser, Oakland

30 Minutes (Standard)
APOT Mid County

Previous 12 Months | 90th Percentile

Perceived (90) of TOC Total Min

Destination Facility
- Eden
- John George Psychiatric.
- Kaiser, San Leandro
- Saint Rose Hospital
- San Leandro Hospital
- Willow Rock Center

Month:
- March 2018
- April 2018
- May 2018
- June 2018
- July 2018
- August 2018
- September 2018
- October 2018
- November 2018
- December 2018
- February 2019
APOT South and East County
Previous 12 Months | 90th Percentile

30 Minutes (Standard)

Destination Facility
- Kaiser, Fremont
- Kaiser, Walnut Creek
- Stanford Health Care - ...
- Washington Hospital