



## STEMI and Stroke Emergent Ground Transfer Process

**Effective:** 8/12/2024

**Review:** 8/12/2027

**Approved:** [Link to Record of Revisions and Approvals](#)

### I. Purpose

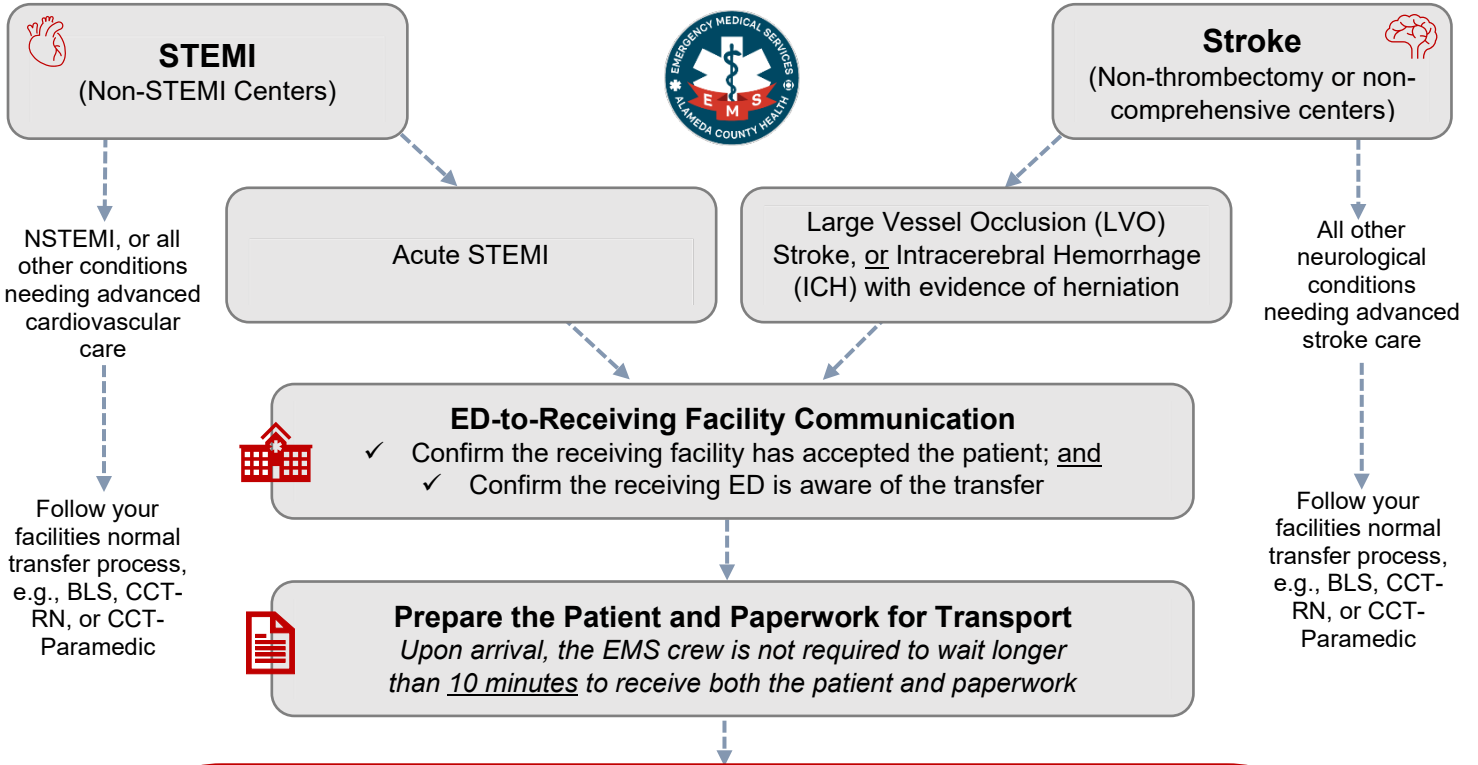
- a. To provide a process for receiving centers to emergently transfer out critically ill stroke and STEMI patients, by ground transport, for specialty services requiring time-sensitive intervention. The STEMI and Stroke emergent transfer process is intended for specific clinical presentations as defined in the policy flowchart. Emergent 911 ground transfers shall be to the closest most appropriate receiving center within Alameda County regardless of patient insurance, or healthcare network. When the closest most appropriate facility is outside of Alameda County, transporting to these centers is permissible.

### II. Procedure

- a. Please refer to the STEMI and Stroke Emergent Ground Transfer Flowchart

# STEMI and Stroke Emergent Ground Transfer Flowchart

**Emergent 911 ground transfers shall be to the closest most appropriate receiving center within Alameda County regardless of patient insurance, or healthcare network. When the closest most appropriate facility is outside of Alameda County transporting to these centers is permissible.**



**Call the ACRECC Dispatch Center Directly:  
(925) 447-6880**

\*\*\* This applies only to acute STEMIs at non-STEMI centers, LVO strokes at non-thrombectomy-capable centers, or ICH with herniation needing neurosurgical intervention \*\*\*

- 1) What's the address of the emergency?
  - a. **Hospital name and location e.g., Emergency Department, Room#**
- 2) What's the phone number you are calling from?
- 3) Okay, tell me exactly what happened.
  - a. **Requesting a Delta Non-Divert Ambulance for a (Stroke or STEMI)**
- 4) Are you with the patient now?
- 5) How old is s/he?
- 6) Is s/he awake?
- 7) Is s/he breathing?
- 8) Was the patient seen by a nurse or DR in the last 2 hours?
- 9) Will the crew need to administer or monitor any medication?
- 10) Will any special equipment be necessary?
- 11) Will additional personnel be necessary?
- 12) Does the patient have any advanced directives?



**Anticipate EMS Arriving ≤15 Minutes from Calling Dispatch**