



## ALS Stand-By Resources

**Effective:** 8/5/2024

**Review:** 8/5/2027

**Approved:** [Link to Record of Revisions and Approvals](#)

### I. Authority

- a. California Health and Safety Code, Sections 1797.202, 1797.204, 1797.220, 1798
- b. California Code of Regulations, Title 22, Sections 100063, 100144, 100167(a), 100169
- c. Alameda County EMS Ambulance Ordinance – Alameda County Health and Safety Code Chapter 6.114

### II. Purpose

The purpose of this policy is to provide minimum guidelines and standards for use of ALS resources at stand-by events.

### III. Definitions

**ALS Resource:** any personnel and/or any first aid station or vehicle that contains personnel trained and expected to perform at the level of a paramedic.

**Stand-By:** an event, including but not limited to street fairs, concerts, sporting events, contests, or other events that place a gathering of people in one general locale sufficient in number to, or subject to activity that, creates the need to have an ambulance(s) or EMS clinicians pre-positioned at the event.

### IV. Notifications

Non-9-1-1 providers shall notify Alameda County EMS at [EMSEvents@acgov.org](mailto:EMSEvents@acgov.org) of any stand-by event where ALS resources are requested or are intended to be provided. Notification shall be made as early as possible, and Alameda County EMS shall ensure that the fire department jurisdiction and the 9-1-1 ambulance transport provider responsible for the event location, and the appropriate dispatch center are notified of the event.

### V. Authorized Providers

- a. Any Alameda County 9-1-1 advanced life support (ALS) provider may offer stand-by ALS services, in accordance with this policy, when operating within their approved jurisdiction or contract. However, the provision of ALS stand-



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by services shall not impede, impair, or degrade the provision of 9-1-1 services to the communities they serve.

- b. Non-9-1-1 providers with ALS personnel may offer ALS stand-by services if the following requirements are met:
  - i. The 9-1-1 ALS ambulance transport provider for the jurisdiction where the event is occurring has had the opportunity to exercise their first right of refusal for the event, if applicable, and has either declined to staff the event or has failed to respond to an event inquiry within 5 business days.
  - ii. The provider must be permitted to provide services in Alameda County pursuant to the Alameda County EMS Ambulance Ordinance.
  - iii. All ALS personnel to be utilized at the event must have attended the Alameda County Orientation hosted by the EMS Agency as they will be expected to perform under Alameda County EMS policies and protocols.
  - iv. The providers shall adhere to the supply and equipment requirements set forth by Alameda County EMS policy. Requests to modify these requirements in any way may be considered on a case-by-case basis and must be approved by the EMS Agency prior to the event. Requests will be made through [EMSEvents@acgov.org](mailto:EMSEvents@acgov.org).
  - v. Failure to adhere to these requirements (i. through iv.) may result in the provider losing the ability to provide ALS stand-by in Alameda County.

## VI. Communications and Patient Transport

- a. Stand-by providers shall have the ability to communicate directly via radio with Alameda County Regional Emergency Communications Center (ACRECC) should the need arise to activate 9-1-1 services or transport is needed.
  - i. Non-9-1-1 providers shall not initiate transport unless the patient's condition is critical in nature and waiting for the 9-1-1 services could result in a negative outcome for the patient.
- b. If a 9-1-1 response is initiated to the location of the stand-by, (e.g., by a bystander), stand-by EMS Resources on the scene of a response may, after locating and assessing the patient, cancel incoming units as appropriate.
- c. Non-9-1-1 providers staffing a stand-by may not be dispatched to any 9-1-1 initiated response outside of the stand-by event location unless authorized by



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the EMS Duty Officer in the case of an activation of the EMS surge plan, a disaster, or significant multi-casualty incident (MCI).

**VII. Clinical Care and Base Hospital Use**

- a. All clinical care provided during stand-by events in Alameda County shall be provided pursuant to Alameda County EMS policy and protocol. EMS clinicians shall adhere and be limited to the approved scope of practice for Alameda County regardless of any additional knowledge, education, or training.
- b. If base hospital contact is needed, EMS clinicians staffing a stand-by event in Alameda County shall contact the Alameda County EMS Base Hospital, Wilma Chan Highland Hospital, at 510-535-6000.

**VIII. Documentation Requirements**

- a. An Incident Action Plan (IAP) may be requested by the EMS Agency for larger stand-by events that require ALS resources prior to the event occurring. The EMS Agency shall ensure distribution to the appropriate 9-1-1 providers and communication centers serving the event location.
- b. Within 14 calendar days following an event requiring an IAP, Alameda County EMS shall be provided an After-Action Report (AAR) containing the following:
  - a. Number of patients treated at the scene
  - b. All EHRs for ALS assessments or interventions
  - c. Number of patients transferred to 911
  - d. Number of patients transported
  - e. Event Summary
  - f. Assessment if planned resources were adequate
- c. If an IAP is not requested, event medical staff shall still record a summary of all medical treatments performed or administered and a full electronic health record (EHR) shall be completed for any ALS assessment or intervention that is performed.

**IX. Stand-by Services Rates**

The cost of services for the use of stand-by resources will be determined by the providers. The EMS Agency does not currently set rates for stand-by services.