

**EMERGENCY MEDICAL SERVICES AUTHORITY**

10901 GOLD CENTER DR., SUITE 400  
RANCHO CORDOVA, CA 95670  
(916) 322-4336 FAX (916) 322-1441



January 2, 2020

Ms. Lauri McFadden, EMS Administrator  
Alameda County EMS Agency  
1000 San Leandro Boulevard, Suite 200  
San Leandro, CA 94577

Dear Mr. McFadden:

This letter is in response to Alameda County's 2018 EMS Plan submission to the EMS Authority on November 18, 2019.

**I. Introduction and Summary:**

The EMS Authority has concluded its review of Alameda County's 2018 EMS Plan and is approving the plan as submitted.

**II. History and Background:**

Alameda County received its last plan approval for its 2017 plan submission.

Historically, we have received EMS Plan submissions from Alameda County for the following years:

- 1995
- 1999
- 2004
- 2007
- 2009-2011
- 2014-2017

Health and Safety Code (HSC) § 1797.254 states:

*"Local EMS agencies shall **annually** (emphasis added) submit an emergency medical services plan for the EMS area to the authority, according to EMS Systems, Standards, and Guidelines established by the authority".*

The EMS Authority is responsible for the review of EMS Plans and for making a determination on the approval or disapproval of the plan, based on compliance with statute, regulations, and case law, consistent with HSC § 1797.105(b).

### III. Analysis of EMS System Components:

Following are comments related to Alameda County's 2018 EMS Plan. Areas that indicate the plan submitted is concordant and consistent with applicable laws, regulations, case law, and the EMS system components identified in HSC § 1797.103, are indicated below:

- |    | Approved                            | Not Approved             |   |
|----|-------------------------------------|--------------------------|---|
| A. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>System Organization and Management</u> |
| B. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>Staffing/Training</u>                  |
| C. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>Communications</u>                     |
| D. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>Response/Transportation</u>            |

#### Ambulance Zones

Based on the documentation provided, please find enclosed the EMS Authority's determination of the exclusivity of Alameda County's ambulance zones.

- |    |                                     |                          |  |
|----|-------------------------------------|--------------------------|--|
| E. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>Facilities/Critical Care</u>          |
| F. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>Data Collection/System Evaluation</u> |
| G. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>Public Information and Education</u>  |
| H. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>Disaster Medical Response</u>         |

### IV. Conclusion:

Based on the information identified, Alameda County's 2018 EMS Plan is approved.

Pursuant to HSC § 1797.105(b):

*"After the applicable guidelines or regulations are established by the Authority, a local EMS agency may implement a local plan...unless the Authority determines that the plan does not effectively meet the needs of the persons served and is not consistent with the coordinating activities in the geographical area served, or that the plan is not concordant and*

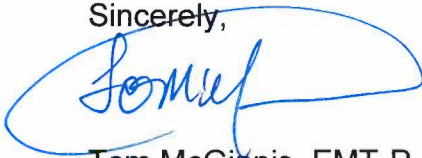
Ms. Lauri McFadden, EMS Administrator  
January 2, 2020  
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*consistent with applicable guidelines or regulations, or both the guidelines and regulations established by the Authority."*

**V. Next Steps:**

Alameda County's next EMS Plan will be due on or before December 31, 2020. If you have any questions regarding the plan review, please contact Ms. Lisa Galindo, EMS Plans Coordinator, at (916) 431-3688.

Sincerely,



Tom McGinnis, EMT-P  
Chief, EMS Systems Division

Enclosure





ALAMEDA COUNTY HEALTH CARE SERVICES AGENCY

Colleen Chawla, HCSA Director

**Emergency Medical Services District**

1000 San Leandro Blvd, Suite 200  
San Leandro, CA 94577

Lauri McFadden, EMS Director  
Karl Sporer, MD, Medical Director  
Main: (510) 618-2050  
Fax: (510) 618-2099

September 27, 2019

David Duncan, MD  
Director  
California Emergency Medical Services Authority  
10901 Gold Center Drive, Suite 400  
Rancho Cordova, California 95670

Dear Dr. Duncan,

Attached please find the 2018 Alameda County EMS Plan Update (Update). This Update depicts those changes that have transpired within the Alameda County EMS system since our last submission. The California Emergency Medical Services Authority (EMSA) approved the Alameda County EMS Plan last year. This Update combined with prior submitted documents describes our EMS system at the present time.

Alameda County EMS Agency's principle objective continues to be ensuring the financially sustainable provision of high-quality emergency medical services that are efficient and effective both clinically and operationally. To this end, the County completed a Request for Proposal process at the end of 2018 with Falck Northern California succeeding Paramedics Plus as the new 9-1-1 ambulance transport provider for our exclusive operating area (EOA) as of July 1, 2019.

Thank you in advance for your review of this Update. As always, please do not hesitate to contact me if you have any questions or require additional information.

Respectfully,

A handwritten signature in black ink that reads "Lauri McFadden". The signature is written in a cursive, flowing style.

Lauri McFadden  
Director, Emergency Medical Services

Attachment

cc: Colleen Chawla, HCSA Director  
Karl Sporer, EMS Medical Director  
William McClurg, EMS Deputy Director

## **Galindo, Lisa@EMSA**

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**From:** McFadden, Lauri, EMS <Lauri.McFadden@acgov.org>  
**Sent:** Friday, December 13, 2019 1:47 PM  
**To:** Galindo, Lisa@EMSA  
**Cc:** McClurg, William, EMS; Sporer M.D., Karl, EMS  
**Subject:** System Plan Updates  
**Attachments:** Patient Care Policies and Procedures Letter - December 2019.pdf

Hi Lisa,

Thanks for the phone call yesterday. Now for follow-up...

- I sent you email already regarding the training and CE programs and I got your response.
- Jim Morrissey is our MHOAC and he works here at the Alameda County EMS Agency as a Supervising Prehospital Care Coordinator. His office address is the same as mine (listed below). His cell phone number is 510-551-3232. He works closely with all of the allied agencies involved with the creation and implementation of the Alameda County Emergency Operations Plan.
- Attached you will find the letter from our Medical Director regarding patient care policies and procedures.

Please let me know if you need anything else from us.

Happy Holidays!



**Lauri McFadden**  
Director  
Alameda County EMS Agency  
1000 San Leandro Blvd., Suite 200  
San Leandro, CA 94577  
Phone: 510-618-2055  
Fax: 510-618-2099  
Website: <http://ems.acgov.org>

Save the Date! EMSAAC Conference 5/27-5/28/2020  
Omni San Diego Hotel



ALAMEDA COUNTY HEALTH CARE SERVICES AGENCY

Colleen Chawla, HCSA Director

**Emergency Medical Services District**

1000 San Leandro Blvd, Suite 200  
San Leandro, CA 94577

Lauri McFadden, EMS Director  
Karl Sporer, MD, Medical Director  
Main: (510) 618-2050  
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December 12, 2019

David Duncan, MD  
Director  
California Emergency Medical Services Authority  
10901 Gold Center Drive, Suite 400  
Rancho Cordova, CA 95670

**Re: Patient Care Policies and Procedures**

Dear Dr. Duncan,

Based on feedback we have received from your staff, I am writing to confirm that I am actively involved in creating and regularly updating our patient care policies, protocols, and procedures.

Additionally, I have reviewed and approved all patient care policies, protocols, and procedures that are currently in place.

Respectfully,

A handwritten signature in black ink, appearing to be "K. Sporer", written over a horizontal line.

Karl Sporer, MD  
Medical Director, Emergency Medical Services



# ALAMEDA COUNTY EMERGENCY MEDICAL SERVICES

## EMS SYSTEM PLAN 2018-19

### EXECUTIVE SUMMARY

SEPTEMBER 13, 2019

**Executive Summary** - Provide a brief overview of the plan. It should identify the major needs which have been found and a summary of the proposed program solutions. Include any changes which have occurred in your system, such as a change in providers, the designation of new centers, a change in key personnel, etc.

### EXECUTIVE SUMMARY SECTIONS

#### SECTION 1 – EMS SYSTEM / PLAN OVERVIEW \*

- PLAN APPROVALS
- EMS SYSTEM VISION
- LEADERSHIP / ORGANIZATION
- PERSONNEL REORGANIZATIONS
- EMERGENCY PREPAREDNESS AND RESPONSE DEPLOYMENTS

#### SECTION 2 – SYSTEM OPERATIONS AND REGULATORY COMPLIANCE - CHANGES AND UPDATES - \*

- EMERGENCY AMBULANCE SERVICES CONTRACTS
- SYSTEM OPERATIONS; 911 REQUEST FOR PROPOSAL
- 911 EMERGENCY AMBULANCE TRANSPORT PROVIDER **TRANSITION UPDATE**
  - EMS ZONES AND DEPLOYMENT AMBULANCE
  - EMS SYSTEM RESPONSES
  - DISPATCH PRIORITIZATION
- HEALTH CARE SYSTEM OPERATIONS – CONTRACTS
- EMS POLICY

#### SECTION 3 - CLINICAL SYSTEMS OF CARE

- SPECIALTY CENTERS – TRAUMA; STEMI; CARDIAC, PEDIATRIC RECEIVING CENTERS
- SPECIALTY PROGRAMS – EXAMPLES
- PUBLICATION – HIGHLIGHTS
- HEARTSAFE PROJECT
- CPR9

#### SECTION 4 – 2018-19 WORKPLAN \*

- IDENTIFIED NEEDS, GOALS, AND SOLUTIONS
  - SYSTEM OPERATIONS AND REGULATORY REQUIREMENTS
  - CLINICAL SYSTEMS OF CARE
  - EMERGENCY PREPAREDNESS AND RESPONSE;
  - CAREER AND WORKFORCE DEVELOPMENT
  - EMS FOR CHILDREN AND INJURY PREVENTION