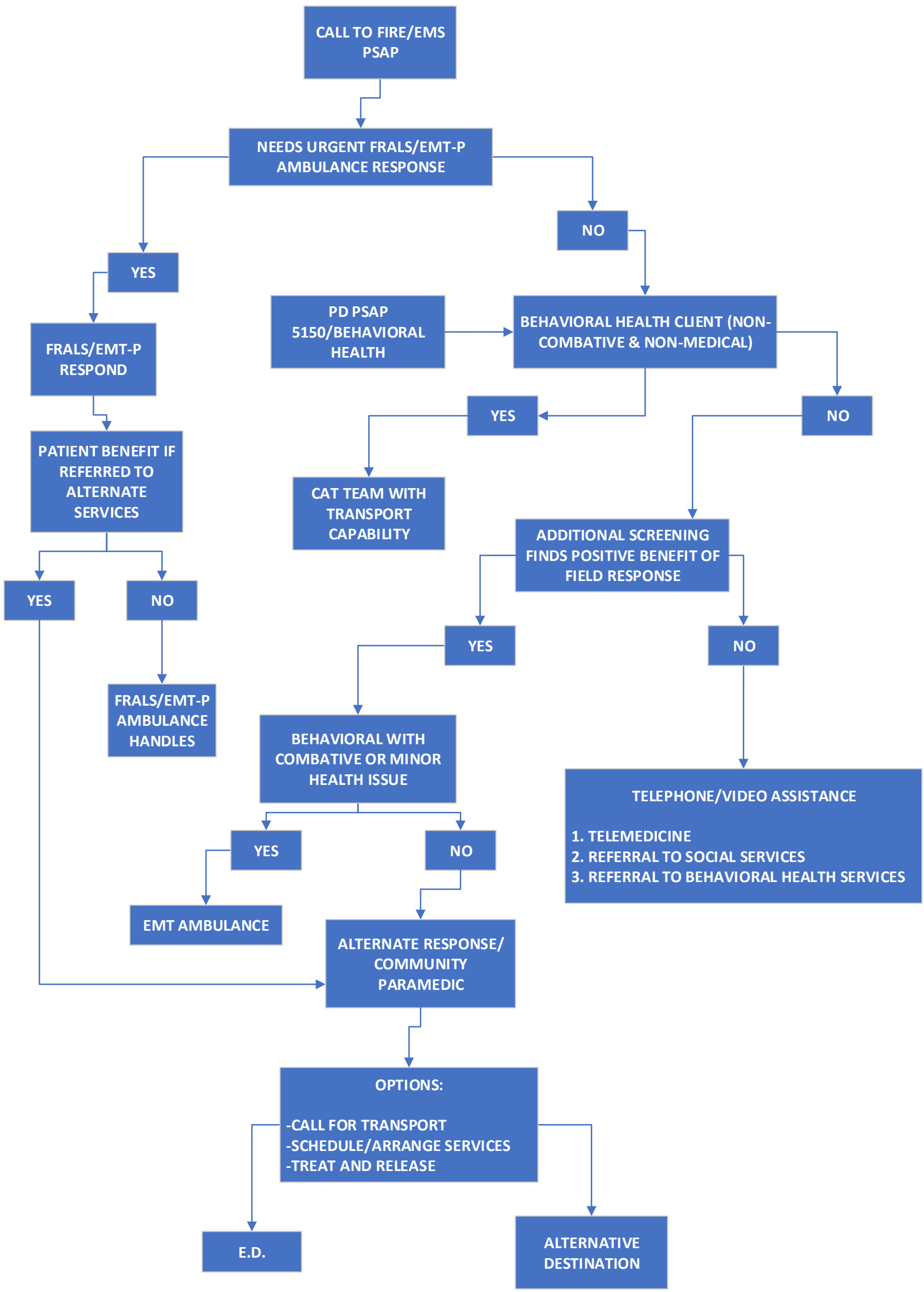
CALL TO FIRE/EMS PSAP
NEEDS URGENT FRALS/EMT-P AMBULANCE RESPONSE
YES
NO
FRALS/EMT-P RESPOND
PD PSAP 5150/BEHAVIORAL HEALTH
BEHAVIORAL HEALTH CLIENT (NON-COMBATIVE & NON-MEDICAL)
YES
NO
PATIENT BENEFIT IF REFERRED TO ALTERNATE SERVICES
CAT TEAM WITH TRANSPORT CAPABILITY
ADDITIONAL SCREENING FINDS POSITIVE BENEFIT OF FIELD RESPONSE
YES
NO
YES
NO
FRALS/EMT-P AMBULANCE HANDLES
YES
NO
BEHAVIORAL WITH COMBATIVE OR MINOR HEALTH ISSUE
TELEPHONE/VIDEO ASSISTANCE
1. TELEMEDICINE
2. REFERRAL TO SOCIAL SERVICES
3. REFERRAL TO BEHAVIORAL HEALTH SERVICES
EMT AMBULANCE
ALTERNATE RESPONSE/ COMMUNITY PARAMEDIC
OPTIONS:
-CALL FOR TRANSPORT
-SCHEDULE/ARRANGE SERVICES
-TREAT AND RELEASE
E.D.
ALTERNATIVE DESTINATION