



**Emergency Medical Services District**

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**EMS SYSTEM REDESIGN WORKGROUP**

November 7, 2019

Draft Minutes

Attendees

- |   |                                      |
|---|--------------------------------------|
| Alameda County BOS District 1, 3 and 4                  | Alameda County Fire Department       |
| Alameda County Regional Emergency Communications Center | Alameda Fire Department              |
| Albany Fire Department                                  | Fremont Fire Department              |
| Hayward Fire Department                                 | Piedmont Fire Department             |
| Oakland Fire Department                                 | Livermore Pleasanton Fire Department |
| Emeryville Police Department                            | AMR Ambulance                        |
| Falck Ambulance   | Norcal Ambulance                     |
| Local 1909  | Local 1974                           |
| Eden Medical Center                                     | City of Alameda                      |
| City of Livermore                                       | City of Newark                       |
| City of Union City                                      | UCSF                                 |

#	Agenda Item	Discussion	Action Item	Who?
1.	Introductions	Lauri McFadden welcomed and thanked the group for their participation in this important process. Co-chairs Chief Garrett Contreras and Anne Kronenberg gave opening remarks.		
2.	Rethinking Alameda County EMS Presentation	<p>The power point presentation focused on:</p> <ul style="list-style-type: none"> <li>• The history of EMS,</li> <li>• EMS in Alameda County,</li> <li>• Components of EMS systems; and</li> <li>• Different models around the country.</li> </ul> <p>(Presentation attached)</p> <p>Acknowledged that EMS systems continue to evolve and change. As a workgroup, we need to look at all the models, and decide what combination of models would work for us. Some of the things we need to consider in designing a new system are patient demographics; political, fiscal and technological factors; and state and federal regulations. The workgroup agreed that we always need to keep patient outcomes at the forefront of all decision making.</p> <p>An interesting conversation centered around performance outcomes. Fire representatives stated that they use complex performance measures, not relying specifically on just level of effort (LOE) and response times.</p>	Research Alameda public/private performance standards.	EMS Agency and Subcommittees  EMS Agency

		<p>Subcommittee to deep dive into Performance Measured by Outcomes and Technological Advances.</p> <p>Keep finances at forefront. System needs to be fiscally responsible.</p> <p>ACFD questioned if there's any data on "Personnel costs are generally less than systems that use sworn personnel."</p> <p>MedStar is a good example of new trends in EMS Systems. Nurses answer call and navigate to appropriate setting. Could be geographically challenging.</p> <p>St. Louis, Las Vegas, DC, London and Denmark use the ET3 Model.</p> <p>Pilot CATT team rolling out in Hayward and San Leandro in 2020. Homeless Navigation Centers are now in Oakland, Hayward and Fremont.</p> <p>Fire chief requested support from the County for 5150 transport. 4 cities are mandated to do 5150 transports and it's in the millions. Residents expect response even if they lost \$600,000 in FRALS.</p> <p>Need to be aware of impact to the workforce. Labor will play an important role in the redesign process.</p> <p>High turn over rate, work force coming in is not just for the salary, it's a generational change. Need to look at how to recruit, retention, diversity and community partners.</p> <p>Key factor is "what do employees want in the system?" Employees need to be part of the process.</p> <p>Initial subcommittees can meet in person, conference calls, etc. Important to have labor representation. Subcommittees will be:</p> <ul style="list-style-type: none"> <li>• EMS System Financial Stability/Service Reimbursements</li> <li>• System Performance Benchmarks</li> <li>• Technology</li> <li>• Evolving Patient and Community Needs</li> <li>• Workforce</li> </ul> <p>Chief Contreras will be visiting different EMS systems in Southern California. If interested, contact him.</p>	<p>Data needs to be in hand for workgroups.</p> <p>Research and data on personnel costs</p> <p>Send out subcommittee signup genius survey</p> <p>Anyone interested should contact him.</p>	<p>All</p> <p>Will</p> <p>All</p> <p>Anne K</p>
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		PowerPoint will be widely distributed.	Email minutes, and PowerPoint	
3.	Next Meeting	February 13, 2020 11AM- 1PM Eden Medical Office Building		